

## **INTERNATIONAL INDIAN SCHOOL, OUTSOURCED TRANSPORT – AL JUBAIL**

**Mohammaed Abdullah Abu Al-Ruhi**

Transportation Est.

C.R. 2053115811

Mobile: 0500426266, 0583891503, 0544441966



مؤسسة محمد عبدالله بن علوي أبو الرحي

للتنقيات

س.ت ٢٠٥٣١١٥٨١١

رقم الجوال ٠٥٠٠٤٢٦٢٦٦ / ٠٥٨٣٨٩١٥٠٣ / ٠٥٤٤٤٤١٩٦٦

### **TERMS AND CONDITIONS**

**Dear Parents,**

**Please review the following terms to ensure smooth and organized transport service:**

1. Students must be registered for the transport service through the website or office.
2. Bus arrival time may slightly vary due to the number of students, route changes, or traffic conditions.
3. Please ensure your child is present at the pickup point on time, as the bus cannot wait.
4. Transport fees are charged on a monthly basis. Seats are reserved for the entire month; therefore, the full monthly fee applies once the service has commenced, even if the bus is used for only one day.
5. Transport fee is applicable for **10 months** in an academic year (**April to March**), excluding the annual vacation (**July & August**).
6. **No reduction or suspension of transport fees** will be applied due to absence or leave during the month. In special cases (such as relocation, school transfer, or TC issuance), requests may be reviewed by management.
7. Parents are requested to pay the fees before the **due date (28th of every month)** to avoid service interruption.
8. **Fees paid are non-refundable** once the service has started.
9. If cancellation is requested before the service begins, the requested case may be reviewed and decided accordingly.
10. **Cancellation Policy:**

Cancellation requests must be sent via **WhatsApp to (0544441966)**.

Informing the driver will not be considered as cancellation.

Requests must be submitted before the end of the current month.

If the request is submitted after the new month begins, the full monthly fee will apply due to prior seat reservation.

11. Parents must inform the driver or transport in charge if the student is absent or not using the return trip.
12. Any change in address must be communicated in advance. Service is subject to seat availability, and revised fees may apply based on the new location.
13. Parents are responsible for any damages caused by their child during transport.
14. Contact details may be used to send notifications, updates, and transport-related communications.

